

- + RENOVATION
- + REFURBISHMENT
- + CONSTRUCTION



Policies & Procedures

Health and Safety Policy

At RSB we regard our Health and Safety Policy to be one of the most important parts of our professional code of conduct. We feel proud of our quality workmanship and we employ skilled craftsmen who never fail to meet our contract deadlines. We work closely with qualified foremen and site managers who keep work progressing smoothly and safely. We have no injuries on our books to date or pending health and safety issues which is a feat we take pride in.

Our health and safety policy is made up of the following set of principals:

- At RSB we operate, implement and regularly update our health and safety management system which enables us to achieve high standards in every job we take on.
- We constantly look to make improvements in our performance in all aspects of health and safety. Our management and directors will look to regularly review all areas of the policy so that necessary improvements can be made.
- The management team will ensure that the resources, be that financial or personnel, are available to maintain health and safety to the highest standards.
- We comply with the UK building legislation in place for health and safety and strive to follow industry best practices.
- RSB employees and subcontractors must at all times have a clean, safe and high standard of environment to allow them to work to the best of their ability.

Quality Policy

We take pride in our track record of excellent customer satisfaction. Our reputation is a vital part of what we do, meeting new customers through word of mouth, business development and media relations. We promise to maintain customer focus providing our clients with building solutions that match their design specifications at all times. At RSB we have a vision to be the best at what we do, offering superior quality building service.

RSB makes certain that each and every employee is adequately trained, experienced, competent and gives the business their devoted commitment and complete support.

To improve our vision we have established three main quality objectives:

- We always ensure our clients requirements are met in full.
- We work hard to engage, motivate and train our employees.
- We ensure that we remain compliant with our own quality policy.